Andrea Rossi

SUMMARY

Expert in engagement within sporting contexts and developer of a social value measurement framework, built through several years of research and project work

Reliable and collaborative, with a creative mindset and the ability to work confidently across various software and platforms.

WORK EXPERIENCE

Researcher Associate

Think Fan Engagement

07/2025 - Present

- · Generating new insights into fan engagement
- Contributing to the Fan Engagement Index
- Monitoring policy developments in football & sports governance
- Designing and delivering research projects and workshops
- · Identifying and analysing supporter behaviour trends

Consultant - 'AFC Sudbury For Our Community' Social Value Project

AFC Sudbury

= 02/2024 - 04/2025

- Community impact assessment & Benchmarking
- Data analysis & SWOT
- Enhancing brand awareness, partnerships, and funding opportunities
- Research development & KPI design
- · Stakeholder engagement
- · Strategic recommendations & Report writing

Office Administrator

Società Elettrica Sopracenerina SA

- · Client-facing communication
- CRM
- Documentation & Administrative support
- Precision & Sensitive data management
- Time management & Compliance with procedures

EDUCATION AND TRAINING

Master of Arts in International Communication, Liaison and Advocacy

University of Westminster

= 09/2024 - 09/2025

Master of Science in Business Administration with Major in Innovation Management

University of Applied Sciences and Arts of Southern Switzerland

= 09/2021 - 10/2023

Bachelor of Science in Business Administration with Major in Accounting & Controlling

University of Applied Sciences and Arts of Southern Switzerland

= 09/2017 - 09/2021

SKILLS

Accounting

Adaptability & Organisational Skills

Applied Research

Business Planning

Data Management & Analysis

Digital & Al Literacy

Networking & Relationship

Office Administration

Presentation Delivery

Project Management

Willingness to Learn

PUBLICATIONS

The stadium as a social gathering space for the local community.

Analysis of London's East End and the 2012 Olympics

Master dissertation

= 09/2023

Changing stadiums in the digital era: A case study of football clubs in Greater London

Bachelor dissertation

LANGUAGES

English

Full professional proficiency

Italian

Native

CERTIFICATION - FA NUMBER 67287236

Play Phase

The Football Association - February 2025

The Greater Game

The Football Association - February 2025

Safeguarding Children Course

The Football Association - April 2024

The FA Playmaker

The Football Association - July 2021

The FA Level 1 Introduction to Talent Identification

The Football Association - February 2021